

## Payment System Procurement

### Introduction / Background:

The council has a corporate solution in place currently for the payments system that allows the council's customers to pay for services online and also provides for example the council's bank reconciliation system which is critical for financial control processes. This was initiated 4 years ago in a 5 year agreement.

By renewing early, a sizable reduction in capital costs can be secured as well as fixing revenue costs for the next 5 years at the same price as the last 4. As well as futureproofing and derisking key elements of a fundamental financial system for the council which is used across a wide range of customer facing systems. It will allow the council to continue to develop a foundation layer around payments and consolidate the approach systems to help to continue to reduce costs in the future.

The council currently pays £25k per annum for the licence and have 1 year remaining on that agreement, to September 2020. The discounted price to recommence on 26 November is £80k for 5 years paid from capital (a 45k capital one off saving over the period based on existing charges). The revenue costs of hosting the serviced, based on transaction levels will be futureproofed and remain at £48,760 per annum. A total cost of **£323,800**.

There is a framework in place for procuring the contract in this way and if approved the award will be made to Civica UK Ltd.